

PHASE II

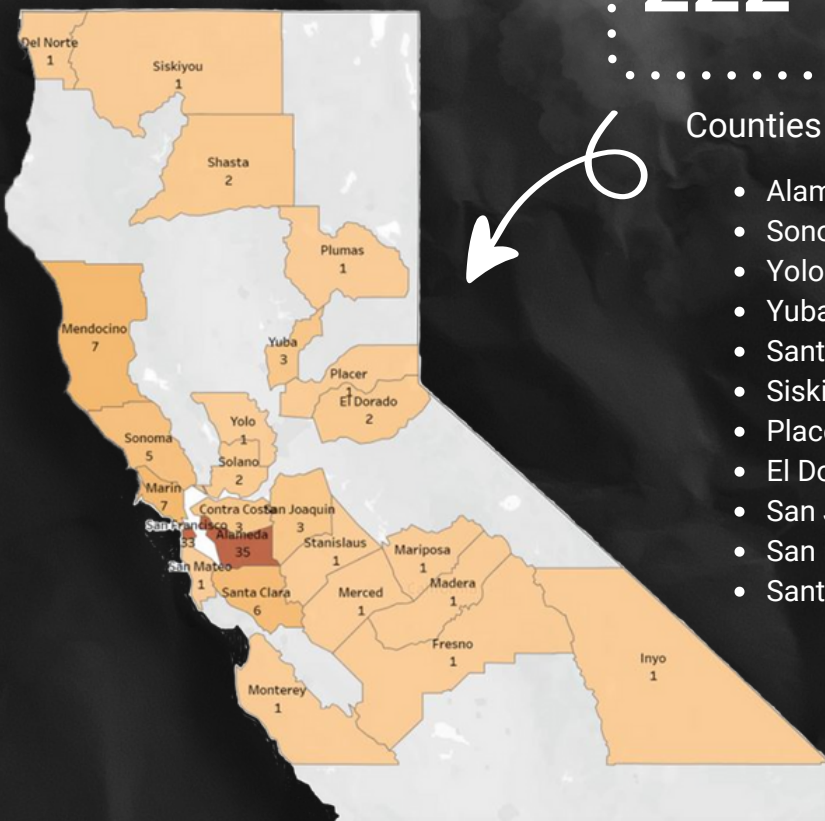
ASSESSING SMOKING CESSATION SERVICES IN CENTRAL AND NORTHERN CALIFORNIA HIV SAFETY NETS



222

was the total # of Ryan White HIV/AIDS Program-funded medical providers contacted between 04/28/2023 and 08/25/2023

TOTAL CALLS

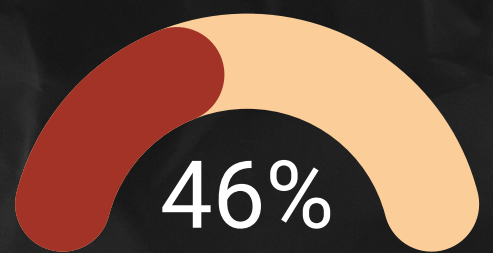


Counties included in the sample

- Alameda
- Sonoma
- Yolo
- Yuba
- Santa Cruz
- Siskiyou
- Placer
- El Dorado
- San Joaquin
- San Francisco
- Santa Clara
- Sacramento
- Shasta
- Butte
- Contra Costa
- Humboldt
- Lake
- Kings
- Fresno
- Madera
- Mariposa
- Monterey
- Inyo
- Merced
- Stanislaus
- San Mateo
- Solano
- Sierra
- Plumas
- Del Norte
- Marin
- Mendocino

"LIVE ANSWER" RATES

103 out of 222 calls were answered.



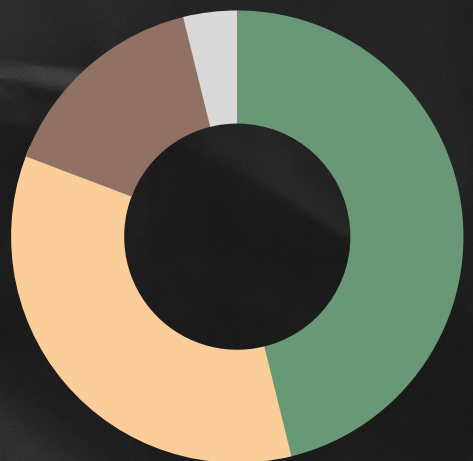
SMOKING CESSATION SERVICES OFFERED?



- 32 (31%) No, provider does not offer smoking cessation services or referrals
- 30 (29%) No, referral only
- 26 (25%) Yes
- 15 (15%) Don't know

TYPES OF SMOKING CESSATION SERVICES OFFERED?

- FDA-approved smoking cessation medications (nicotine replacement, varenicline, bupropion) (46%) 12
- FDA-approved smoking cessation medications and smoking cessation counseling (35%) 9
- Smoking cessation counseling, only (15%) 4
- Other, books and journals (4%) 1



ARE FDA-APPROVED SMOKING CESSATION MEDICATIONS OFFERED ON-SITE, ARE PATIENTS GIVEN A PRESCRIPTION, BOTH, OR DON'T KNOW?



Of the 21 HIV safety nets offering smoking cessation medications, 19 said patients are given a prescription, 2 said they don't know, 0 offered on site, and 0 offered *both.

*both – offer smoking cessation medications on-site and give patients a prescription

ARE SMOKING CESSATION COUNSELING SERVICES AVAILABLE IN SPANISH?

- 10 (50%) Yes
- 7 (35%) Don't know
- 3 (15%) No



WHO DELIVERS SMOKING CESSATION SERVICES?

- Clinicians
- Tobacco treatment counselors and specialists
- Mental health therapists



CALL EXPERIENCES

STRENGTHS

- Provider contact information clear and accurate
- Generally friendly staff
- Short wait times

WEAKNESSES

- Overall, knowledge of smoking cessation services offered was low
- Call system was difficult to navigate
- Smoking cessation information was difficult to locate on many websites

ON THE WEBSITE, DOES IT LIST ANY INFORMATION ABOUT SMOKING CESSATION?

- 47 (21%) Yes
- 166 (78%) No
- 2 (1%) Don't know